IN THE UNITED STATES PATENT AND TRADEMARK OFFICE **AMENDMENT** Atty. Docket No. VIGN1460-1 Applicant John C. Artz, Jr. **Application Number** Date Filed 10/616,107 07/09/2003 Title System and Method of Associating Events with Requests Group Art Unit Examiner 2455 Duong, Oanh L. Confirmation Number: 1669

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Commissioner for Patents

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Alexandria, VA 22313-1450

Dear Sir:

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Janue Pampell

Janice Pampell

This paper is submitted in response to the Notice of Allowance and Issue Fee(s) Due mailed on March 3, 2009. Please reconsider the application in view of the following amendments and remarks.

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 7 of this paper.